### TWO-DAY COURSE ON IMPLEMENTING OF KAIZEN FOR CHEMICAL PRODUCTS/ PROCESS

Tel (Office) :	ame of Organisation:		
Tel (Office) : Fax : Designation : Designation : M/ship No. Reg. Fee (RM)  Name M/ship No. Reg. Fee (RM)  SUB TOTAL  ADD GST @ 6%  TOTAL PAYABLE  Enclosed herewith a crossed cheque No. for the sum of RM issued in favour of "The nstitution of Engineers, Malaysia" and crossed 'A/C payee only'. I/We understand that the fee is not refundable if I/we withdraw after my/our application is/are accepted by the Organizing Committee but substitution of participant will be allowed. If I/we fail to attend the workshop, I/we will still pay the registration fee in full.	ailing Address:		
Name  M/ship No. Reg. Fee (RM)  SUB TOTAL  ADD GST @ 6%  TOTAL PAYABLE  Enclosed herewith a crossed cheque No	Tel (Office) : Fax	:	
SUB TOTAL  ADD GST @ 6%  TOTAL PAYABLE  Enclosed herewith a crossed cheque No	I/We wish to enrol the following person(s) for the above-mention	ned Course:	
ADD GST @ 6%  TOTAL PAYABLE  Enclosed herewith a crossed cheque No	Name	M/ship No.	Reg. Fee (RM)
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### Registration Fee (Subject to 6% GST)

<u>GRADE</u>	ONLINE	NORMAL (OFFLINE)
IEM STUDENT MEMBER	RM 200	RM 250
IEM GRADUATE MEMBER	RM600	RM 650
IEM CORPORATE MEMBER	RM 600	RM 650
NON-IEM MEMBER	RM 1000	RM 1050

# BEM Approved CPD/PDP

hours: 13

Ref. No.: IEM17/HQ/525/C

### Terms & Conditions:

- For ONLINE REGISTRATIONS, only ONLINE PAYMENT is applicable [via RHB and Maybank2u –Personal Saving & Personal Current; Credit Card - Visa/Master].
- Payment via CASH / CHEQUE / BANK-IN TRANSMISSION / BANK DRAFT / MONEY ORDER / POSTAL ORDER / LO / WALK -IN will be considered as NORMAL REGISTRATION
- FULL PAYMENT must be settled before commencement of the course, otherwise participants will not be allowed to enter the hall. If a place is reserved and the intended participants fail to attend the course, the fee is to be settled in full.
- Fee paid is not refundable. Registration fee includes lecture notes, refreshment.
- The Organizing Committee reserves the right to cancel, alter, or change the program due to unforeseen circumstances. Every effort
  will be made to inform the registered participants of any changes. In view of the limited places available, intending participants are
  advised to send their registrations as early as possible so as to avoid disappointment.

### Correspondence

The Institution of Engineers, Malaysia Bangunan Ingenieur, Lots 60/62, Jalan 52/4, P.O.Box 223 (Jalan Sultan), 46720 Petaling Jaya, Selangor Darul Ehsan

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Email: sitiaisyah@iem.org.my (Ms. Siti Aisyah)

### PERSONAL DATA PROTECTION ACT

I have read and understand the IEM's Personal Data Protection Notice published on IEM's website at http://www.myiem.org.my and I agree to IEM's use and processing of my personal data as set out in the said notice



### TWO-DAY COURSE ON

## IMPLEMENTING OF KAIZEN FOR CHEMICAL PRODUCTS/ PROCESS

Date : 7-8<sup>th</sup> March 2018 (Wednesday & Thursday)

Time : 8:30 am – 5.00 pm

Venue: TUS Room, 2<sup>nd</sup> Floor, Wisma IEM, Petaling Jaya Selangor

Speaker: Mr C. P. Ng

Organised and hosted by

# **Chemical Engineering Technical Division**

The Institution of Engineers, Malaysia

### Synopsis

#### Kaizen - The Key to Business Survival Strategy

A hands-on guide on how to use a common sense, low –cost approach to manage the workplace for continuous productivity improvement. People often try to apply sophisticated tools and technologies to deal with problems in the workplace that can be solved with a common sense, low-cost approach. They need to unlearn the habit of trying ever-more sophisticated technologies to solve everyday workplace problems. Blending common sense with Kaizen tools and techniques into practice is the core topic of this training program. Although improvements under Kaizen are small and incremental, the Kaizen process brings about dramatic results over time. Kaizen has contributed greatly to Japan's competitive success as evidenced in their ability to produce high quality products at lower costs.

At the end of the session, the participants should:

- Kaizen concepts and Kaizen systems,
- Fundamental requirements for practicing Kaizen,
- · Goals of Kaizen.
- Kaizen tools and techniques and its application in the workplace.

### **Biodata of Speaker**

Mr. Ng Chuk Peng got his MBA in Total Quality Management from Newport University USA in 2001. The principal consultant for Total Quality Management (TQM), Quality Management System, Quality & Productivity Improvement, and Operation Management programmes, Mr. CP Ng, his involvement in Quality Management began in 1981 when he was with Matsushita Electric Company (Melcom) responsible for Quality Control. In between tours of duty, he was responsible for leading the Pioneer Quality Control Circle (QCC) of Melcom during the "Look East Policy". After leaving Melcom, he was an NDT engineer with Oilfield Inspection Services, UK (OIS). Leaving OIS for Hitachi Consumer Products (M) Sdn Bhd., he served in several capacities as Quality Assurance, Production and Sales Manager. CP Ng has lectured at Stamford College and Newport University (KL) and Irish International University accredited TQM Program. He has written articles for Society of Environmental Auditors Malaysia (SEAM) bulletin on subjects pertaining to Quality Management System. CP Ng also is an Associate Member of SEAM and has qualified for Fellowship from Canadian Chartered Institute of Business Administration (CIBA). He has assisted Agilent Technologies, Penang in Kaizen & Lean Sigma Green Belt Programme since September 2007 and Western Digital, Selangor in Kaizen Lean Certification for Innovator, Leader and Practitioner from 2014 ~ 2015. He is currently assisting Mitsui Copper Foil in QCC initiatives as a coach since 2016. He is also assisting Western Digital Media, Johor in Lean Manufacturing initiatives since 2Q 2017.

### **Tentative Programme**

TIME/DAY	DAY 1 -	DAY 2 –
08:30 - 09:00	Registration	Registration
09:00 - 10:15	M1 - Approach to Productivity Improvement	M5 – Kaizen Tools & Techniques
10:15 - 10:30	Refreshment Break	Refreshment Break
10:30 - 13:00	M2 - Introduction to Gemba-Kaizen	M6 – Kaizen Work Simplification Approach
13:00 - 14:00	Lunch Break	Lunch Break
14:00 - 15:30	M3 – Definition of Muda, Mura & Muri	M7 – Kaizen Quick Change Over Technique
15:30 - 15:45	Refreshment Break	Refreshment Break
15:45 – 17:00	M4 – Impact of Muda	M8 –Kaizen Error Prevention Technique
17:00 – 17:30	Discussion	Discussion